

Tioga Independent School District

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Tioga, TX 76271 ~ 940-437-2366

Charles A. Holloway, Ed. D., Superintendent ~ Josh Ballinger, Principal

To Parents of all Tioga Independent School District Students:

The Tioga Independent School District utilizes an automated parent notification service called *One Call Now*. The partnership with *One Call Now* is another demonstration of the district's commitment to you and your child's education and safety.

Calls you receive from either the school or the district will be listed on caller-ID as: **877-698-3261**. Once you have this number listed in your cell phone contacts, you may want to identify it as *One Call Now*.

When you receive a call from *One Call Now*, you should hear a 1-2 second tone followed by a general greeting (example: Please hold for an important message from the Tioga Independent School District). After the message has played you can press the # button to repeat the message.

If you receive a message and need to listen to it again at a later time or entire message was not recorded on your answering machine or voice mail, you can call into the *One Call Now* system from the phone that you missed the call on and be prompted to press 1 to listen to your group's last message. Simply call the toll free number **877-698-3261** from the phone that you missed the call, the system will recognize the number and prompt you to press 1 to listen to the last message from your group. If the number you are calling from is not currently on the list, it will ask you to input your primary 10-digit phone number. Then you will be prompted to press 1 to listen to the last message from your group.

The school district uses *One Call Now* to inform parents of school closings, early release, important district-wide news, low lunch card balances and emergency notifications. Individual schools will send informational messages to parents regarding upcoming events, daily attendance and activities.

The most important thing parents can do is verify the accuracy of their contact information. Schools must have updated phone numbers and email addresses for *One Call Now* to work effectively and efficiently.

Parents may also opt-in to receive text messages on their cell phones. To opt-in, text the word **ALERT** to **22300**. Within a few days of this letter going out, we plan to send out an opt-in phone call to the entire list of cell phones. This call will give parents the instructions on how to opt-in for future text messages.

The Tioga Independent School District has always been committed to the safety and security of our students. The *One Call Now* notification system is a valuable and welcome addition to our overall school safety program.

Thank you.

